



# Huron Health

S Y S T E M

## **AMGH & SHHA** **Facts & Stats 2022 / 2023**

June 2023

# Our Mission

Partnering to provide excellent  
person-centred care

# Our Vision

A quality-driven health care system focused on  
the changing needs of our communities

# Our Values

Inclusive...Compassionate...Accountable...  
Respectful...Equitable

**I C A R E**

# Our Strategic Priorities

Innovating through Partnership

Partnering with Patients & Families

Ensuring Operational Excellence

Empowering our People



# In this report:

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- Auxiliaries
- Our People
- Stats
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- Contact Us
- Thank you

# Message of the Chair of the Board

*We began talks of forming a Common Board of Directors in the middle of the COVID epidemic not knowing exactly where we were going or when we would get there. As chairs, Glen McNeil and I met with the Goderich CEO (and former South Huron Hospital administrator) Jimmy Trieu many times to establish a rapport and consider what options there were for closer co-operation. Our respective boards were involved early in the process so that all of us were aware of the advantages, obstacles and possible outcomes of collaboration. Within a few months of thoughtful problem-solving, we emerged with a plan which resulted in the Huron Health System. I am confident in saying that a mechanism is now in place to deal with any challenges that might manifest themselves in the months and years ahead as we strengthen our ability to direct resources to patient care.*

*While we were putting our union together, COVID raged throughout the world and across Huron County. Our front-line workers, physicians, nurses and all the many support staff continued to sacrifice their free time and even health, in some cases, to attend to the very ill and the very lonely. It was a desperate time that will become a historic landmark in every country. Saying 'Thank you' has never been more deeply felt or expressed by so many of us.*

*We sincerely appreciate all staff who are so committed and dedicated to our hospitals and who sacrificed so much and continue to do so as demonstrated by their keeping our Emergency Departments open. As an aside, we are the only small hospitals of the 19 in our region that have never closed their ER's.*

*I also thank the two hospital Foundations and Auxiliaries for their exemplary efforts in financially supporting the purchase of new equipment and technology not only to improve patient care, but also to attract and retain talented physicians and nurses.*

*(Thank you Glen and Jimmy. It is a job well done!)*

*Sincerely*

*Bruce Shaw*

*Chair of the Huron Health System Board of Directors*

# Report of the President & CEO

## Celebrating Resilience, Collaboration, and Growth

I am delighted to present to you the Annual Report for Huron Health System. This report reflects our exceptional team's unwavering commitment and dedication in the face of numerous challenges. Through resilience, collaboration, and a shared vision, we have overcome adversity, fostered growth, and forged new partnerships.

This past year was marked by the continuation of the COVID-19 pandemic, which presented unprecedented challenges to our hospital and the healthcare system at large. Our hospitals experienced the challenges of COVID-19 and respiratory viruses during the fall of 2022, which placed extreme pressure on our capacity to provide on-going care. Our frontline heroes, including doctors, nurses, technicians, and support staff, exhibited exceptional courage, compassion, and expertise in the face of this global crisis. We implemented rigorous safety protocols, temporarily expanded our acute care beds, and established specialized COVID-19 treatment centers to ensure the highest level of care for our patients. Our staff's unwavering dedication during these trying times has been nothing short of remarkable.

Attracting and retaining top talent has always been a priority for us. Despite the ongoing challenges, we have remained committed to providing a supportive and empowering environment for our staff and physicians. We recognize the strains placed on our healthcare workforce and have taken significant steps to address them. Through competitive compensation packages, ongoing professional development opportunities, and wellness programs, we have strived to ensure a motivated and engaged workforce. Your tireless efforts and expertise have been critical in delivering exceptional care to our patients.

In 2022, we embarked on a transformative journey by integrating new partners into our healthcare system. These strategic alliances have allowed us to expand our service offerings, enhance our capabilities, and extend our reach to our communities. The collaborative spirit demonstrated by our partners has strengthened our ability to provide comprehensive, patient-centered care. We are working towards a shared vision of improving health outcomes and advancing healthcare delivery across Ontario. With the diligent efforts and active involvement of the board, the Huron Health System has unveiled a revitalized Mission, Vision, and Values framework, accompanied by a meticulously crafted strategic plan that will act as our guiding light for the next three years.

# Report of the President & CEO

*continued...*

On behalf of the entire organization, I would like to express my heartfelt gratitude and appreciation to all our esteemed Board Members, dedicated staff, talented physicians, our Foundations and Auxiliaries. Your unwavering support, guidance, and philanthropic contributions have been instrumental in enabling our hospital to navigate the challenges posed by the pandemic and strive for excellence in patient care. Your commitment to our mission inspires me daily, and I am truly grateful for your invaluable contributions.

Looking ahead, I remain committed to our mission of partnering to provide excellent person-centred care. Through our upcoming work, we will advance innovation, and shape the future of healthcare in Ontario. The challenges we have faced have brought us closer together, fostering a spirit of innovation and adaptability. As we move forward, we see tremendous opportunities to leverage technology, enhance patient experience, and foster collaboration with community organizations and government agencies. By continuing to embrace change and seeking new ways to meet the evolving needs of our patients, we are confident in our ability to create a healthier and more resilient Ontario.

In conclusion, this Annual Report serves as a testament to our collective strength, resilience, and commitment to providing outstanding healthcare services. Together, we have overcome the challenges of COVID-19, addressed staffing and physician needs, integrated new partners, and positioned ourselves for a promising future. I am immensely proud of what we have accomplished, and I am honored to work alongside each and every one of you.

With thanks,  
Jimmy Trieu

# Report of the VP, Clinical Services / CNE

Huron Health System was proud to develop our strategic plan for the Alexandra Marine and General Hospital (AMGH) and South Huron Hospital Association (SHHA). Our mission vision and values reflects the goals of our nursing and clinical programs, and I would like to share some of the accomplishments and highlights which demonstrate how we are delivering on our strategic priorities. I'm happy to share some of our key accomplishments and highlight from this past year:

## **Partnering with Patients and Families**

Partnering to provide excellent person centered care is our mission. Our Patient Experience Panel partners have been excellent advocates for patients, providing us with valuable insights to guide our decisions making processes, improve the patient experience and enhance overall quality of care.

To support regional patient flow, we worked with our Home and Community Care partners to provide education and awareness of community supports and resources to aid in earlier discharge from hospital, and increased supportive care which might help prevent admission, such as through utilization and referral from hospital to community programs. Ensuring patients receive the right care, at the right place and close to home.

SHHA successfully implemented a Suboxone program in partnership with our community Mental Health partners, and Nurse practitioner at Choices for Change aimed at supporting patients with opioid use disorder presenting to our emergency department. This program which is aimed at providing high quality care by providing treatment for those experiencing withdrawal, and by aiding in coordination of follow up care in the community through Choices for Choices for change. Opportunities to remove barriers and promote quality care through collaborative partnerships for vulnerable and marginalized populations continues to be a priority focus for our team.

AMGH had the opportunity to collaborate with a variety of community partners on a number of quality initiatives. Our team worked closely with Trillium Gift of Life Network (TGLN), to educate staff and update our policies and procedures around organ donation. Our partners at Ontario Poison Control developed an educational initiative which was shared regionally, as a result of a quality improvement initiative brought forward by our team at AMGH. These are just two examples of how collaboration and team work with our patients and partners.

# Report of the VP, Clinical Services / CNE

*continued...*

## **Empowering our People**

We have enrolled to participate in the Clinical Scholar Program at both AMGH and SHHA. This exciting new initiative funded and supported by Ontario Health, provides funding to support a “Clinical Scholar” role, designed to help retain experienced and new nurses in the clinical setting through dedicated leadership and mentoring opportunities. Through the program, experienced nurses with frontline experience are supported to provide mentorship to new nurses and support their transition into the workforce.

At AMGH we have received grant support from RBC to support two important mental health initiatives over the next 3 years; Mental Health First Aid Trainers and ASIST Trainers (Applied Suicide Intervention Skills Training). Initiatives which empower our staff with the knowledge and resource to teach others is key to sustainability in our organization. Thanks to RBC for enabling us to invest in our staff and provide the professional development opportunities. The effects of these initiatives will be longstanding, and address such an important need.

The benefits of these program include, early intervention to help identify early signs of mental health concerns. Increased awareness and understanding of mental health issues among staff and the wider communities we serve. Improved support and confidence in suicide intervention, increased awareness of suicide risk, enhanced communication skills, reduced stigma and improved mental health outcomes.

At AMGH the Healthcare Aggression Response Training (HART), has been implemented as an ongoing and sustainable education program to support our staff. This valuable education includes skills in conflict avoidance, disengagement, defense of self and others, including use of restraints; advanced communication and de-escalation techniques, including support and management of patients with cognitive impairment and various mental health situations.

At SHHA, our physicians partnered with our pharmacy team to initiate an antimicrobial stewardship program. The team has developed a number of quality improvement initiatives to enhance patient safety, and are working towards goals aligned with our Huron Health System Quality Improvement Plan through comprehensive strategies designed to promote the appropriate use of antimicrobials, improve patient outcomes, reduce antimicrobial resistance, and optimize healthcare resource allocation.

# Report of the VP, Clinical Services / CNE

*continued...*

The pharmacy team at SHHA, has also been instrumental in regional review and update of Post-Exposure Prophylaxis (PEP) kits, as well as access coordination. These kits are typically used for emergency prevention in situations where there has been a high risk exposure to blood borne pathogens such as human immunodeficiency virus (HIV). This is an example of how our team can leverage their specific strengths and expertise to impact patient care outcomes not only within our own hospital, but throughout the region as well. Innovative and efficient.

## **Ensuring Operational Excellence**

This past summer at both AMGH and SHHA, we hired nursing students to work as unregulated health professionals with our healthcare teams. This strategy supported the workload of our interdisciplinary team, and as a recruitment and retention strategy, as we are hiring nursing students to train and learn in our environments, who we will hopefully spark interest in to return as licensed health professionals on the commencement of their studies.

The team at SHHA have successfully implemented electronic clinical documentation through our Cerner platform. This was the next step in advancing our electronic medical record, following the recent implementation of computerized provider order entry (CPOE). Electronic documentation better supports patient care, collaboration and enables us to leverage data for improved outcomes. Congratulations to the entire South Huron team, who demonstrated exceptional determination and collaborative spirit enabling this project to progress smoothly and efficiently.

AMGH implemented Hypercare, which is new technology for our organization that includes all of the best features of instant messaging, which is made in compliance with Ontario's Personal Health Information Protection Act (PHIPA) regulations and specifically for healthcare workflows. Hypercare facilitates secure, seamless and timely closed-loop communication among members of the healthcare team and enhances patient care by allowing providers to exchange information about patients from the point of care and to make collaborative decisions remotely.

We continue to have successes with nursing recruitment at Huron Health System. We are focusing energy quality onboarding, as well as providing adequate orientation and educational opportunities, particularly in specialty areas. We are continuously looking at strategies to strengthen and stabilize our services, in all of our specialty areas.

# Report of the VP, Clinical Services / CNE

*continued...*

## **Innovating through Partnership**

Our vision of “A quality driven health care system focused on the changing needs of our communities”, is extremely relevant to ensure that we are providing the right care, to the right person at the right time. We are here for our communities, and our teams demonstrate their dedication every day in everything they do.

Both SHHA and AMGH were been selected for the Ontario Health ED Peer-to Peer Program. This provincial Emergency Department (ED) Peer-to Peer Program provides 24/7 on-demand, real-time support and coaching from experienced ED Physicians to aid attending physicians in the care of patients of all acuity levels and ages presenting to rural and remote ED's.

Huron Health System is partnering with several organizations in the Ontario Health Team (OHT) to participate in a first ever Joint Accreditation aimed at improving patient flow and care across the healthcare sector. Our joint accreditation journey will take place in April 2024, in partnership with other organizations in a shared accreditation experience.

Together with our OHT, our Infection Prevention and Control (IPAC) specialists have worked collaboratively to developed policies to provide a standard and evidence-based approach to IPAC practices regionally, resulting in a consistent healthcare experience with a reduced risk of healthcare-associated infections. At Huron Health System we value this partnership and the shared expertise and resources to improve care quality.

# Report of the VP, Clinical Services / CNE

*continued...*

## In Conclusion

The nursing department and clinical services have made significant strides in providing high-quality patient care, ensuring patient safety, and promoting nursing excellence. Despite challenges such as workforce shortages and changing healthcare landscape, the organization remains committed to continuous improvement and innovation. By focusing on the identified strategic priorities and leveraging collaborative partnerships, the nursing department and clinical services aim to further enhance patient outcomes, improve patient experience, and contribute to the overall success of the Huron Health System.

Thank you for choosing Huron Health System. We work hard to promote a psychologically safe culture, and actively work on staff engagement, including committee involvement, innovation labs, professional development opportunities, celebrations, and continual progress with our equity and diversity initiatives.

Grateful and thankful does not capture just how appreciative we are to our entire health care team. Thank you for your attention to this report. I welcome any questions or further discussions on the matters presented.

Michelle Wick



Chief Nursing Executive and Vice President of Clinical Services



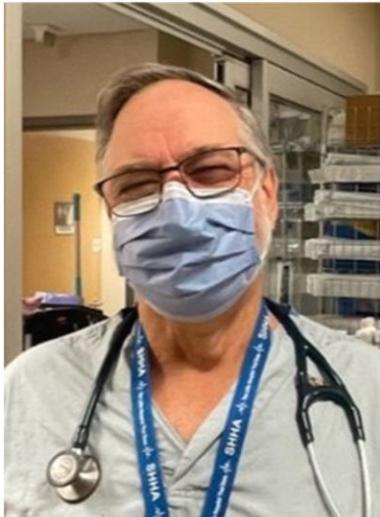
Bruce Shaw  
Board Chair



Jimmy Trieu  
President & CEO



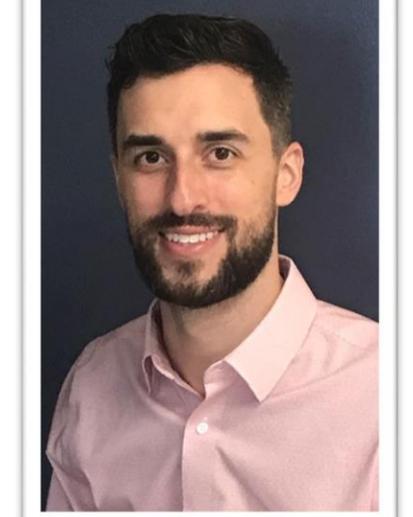
Dr. Shannon Natuik  
Chief of Staff (AMGH)



Dr. Mark Nelham  
Chief of Staff (SHHA)



Michelle Wick  
VP, Clinical Services / CNE



Matt Trovato  
VP, Corporate Services / COO

# AMGH Foundation

Some big things were achieved at the AMGH Foundation in 2022. We held our first Alexandra Rose Long Table Dinner on Sunday August 21<sup>st</sup>, a stunning event held in the beautiful downtown square in Goderich. Over 250 guests all decked out in their finest whites, were warmly welcomed with a champagne reception and a gorgeous floral display that was an exceptionally exquisite part of the tableau. The dinner was fantastic, old friends reunited and new friends were made while generously supporting the Foundation with a net total of \$176k. We are already well underway with our Long Table Dinner planned for Sunday August 20<sup>th</sup>. The event of the year you won't want to miss.

## What is a Hero Heart you ask?

The Alexandra Marine and General Hospital Foundation undertook a new fundraiser this past year and we hope that as a community you will join with us and show your love for our frontline workers with the purchase of a 'Hero Heart'. Huge thanks to everyone who has supported the Hero Heart Campaign so far. These beautiful neon blue hearts are popping up all over the county and we love it. Express yourself and your appreciation for this incredible and passionate team we have working for us! We want to help our community recognize these Healthcare/Frontline workers in a tangible and visible form, with a 'Hero Heart'. You can get yours by calling the office at 519-524-8508. Let's light up the community with love!

We have also welcomed some new and engaged board members and a new administrative support staff, Amanda Moody. She is the cheerful and competent voice at the end of the phone and the touch of your keyboard. Drop in and say hi. We are always happy to see you. The Foundation is growing and thriving and anticipating a busy few years ahead. Soon look for our office as we are relocated to the front entrance where the Auxiliary Gift Shop used to be. We are so grateful to the Auxiliary for welcoming us to take over their space. We appreciate all they do for the hospital and see them as another partner in supporting our hospital.

**Did you know, that with your support the AMGH Foundation raised over \$1,097.070 last year?** This continued level of giving demonstrates the depth of passion and commitment the community feels for the Alexandra Marine and General Hospital. As a hospital responding 24/7 to the healthcare needs of Huron County, these donations are essential to fund key equipment purchases. Keeping quality healthcare close to home, keeping you safe and healthy.



**Kimberley Payne**  
Executive Director AMGH Foundation

# AMGH Foundation

*continued...*

The hospital is the crown jewel in the assets of this community, a place that is well-earned and one we need to protect. That statement remains true and along with that, we need to be constantly reminding ourselves that we are a Regional Hospital that serves many of our neighboring communities; many of whom are generous and thoughtful donors. We continue to build on those relationships and to be mindful in our conversations about how expansive the services are here at the hospital.

As a donor community, you should be proud to know that through you, the Foundation was able to invest **\$1,151,844** in this essential and vibrant hospital in our fiscal year 2022-2023. **Your local community will thrive because of your forward thinking, thoughtful and often very intentional gifts.** Fund development means nothing without something to support. In the last year we have had the privilege of purchasing several new items for the hospital including the final instalment for the CT scanner, the Central Station for our Cardiac Monitors, new vital signs monitors and training for our Obstetrical Department nurses through an RBC grant are among the investments made this fiscal year. Your donations touched almost every department in very tangible ways. We are grateful and humbled by our generous community, and we are excited for the year ahead. Thank you!



Wonderful Walking Women Table

THE ALEXANDRA ROSE  
LONG TABLE  
DINNER



# SHH Foundation

The community of South Huron, through the South Huron Hospital Foundation, raised \$1,230,253 in fiscal 2022-2023. The foundation was thrilled to invest these funds into new equipment, such as: an ultrasound machine, cardiac monitors, glucometers, treatment beds, and much more. The mission of the South Huron Hospital Foundation is raise the funds needed to support access to exceptional healthcare in South Huron and surrounding area. Our Vision is "funding the Healthcare of our community's future." We look forward to all the ways we will continue to support the South Huron Hospital Association as part of the greater Huron Health System team.

Also, this year, we are bidding a grateful and heartfelt farewell to long time board member and foundation board chair, Pat O'Rourke. Pat has served the foundation for 15 years, and his passionate leadership will be impossible to replace. We thank Pat deeply for the impact he has made here in South Huron.



Pat O'Rourke  
SHHF Board Chair  
HHS Board Member

A teal, rounded rectangular button with a white border and a slight shadow, containing the word "DONATE" in white, bold, uppercase letters.

**DONATE**

## **AMGH**

Alexandra Marine and General Hospital  
Foundation

120 Napier Street

Goderich, ON N7A 1W5

519-524-8508

[amgh.foundation@amgh.ca](mailto:amgh.foundation@amgh.ca)

[www.amghfoundation.ca](http://www.amghfoundation.ca)

## **SHHA**

South Huron Hospital Foundation

24 Huron Street West

Exeter, ON N0M 1S2

519-235-2700 x5133

[foundation@shha.on.ca](mailto:foundation@shha.on.ca)

# AMGH Auxiliary



Karen Scott  
AMGH Auxiliary President

Despite difficulties in restarting our work after shutdowns due to the COVID-19 pandemic, the Auxiliary Members have had a successful year.

We have had to close our Gift Shop and volunteering within the Hospital has been at a minimum. We do have some members providing reminder calls at the Hospital for the Specialists on Mondays, and look forward to getting more of our members back into the hospital to assist the various departments.

We have up-dated our By-Laws, Bursary Procedures, Convenor Reports and Orientation Procedures.

Our Secretary, Lynn Bearden, attends the Community Engagement Committee meetings on a quarterly basis and reports back to the Auxiliary members. Our monthly Auxiliary meeting minutes are available to the Board of Directors.

## **Highlights of 2022 / 2023:**

- Purchased Press Reduction Air Pump for the beds
- Purchased Portable Vital Signs Monitor
- Purchased Centrifuge for the Lab
- Purchased Non-Invasive Ventilator
- Held three successful raffles: Mother's Day 2022, Father's Day 2022, and Christmas Raffle 2022
- Held Hot Dog Days at Zehrs in Goderich
- Sold holly arrangements at the Suncoast Mall in December, and they went so quickly, we look forward to doing this again in 2023

# AMGH Auxiliary

*continued...*

## **Highlights of 2022 / 2023 (continued):**

- Closed the Auxiliary Gift Shop and had a final sale of items that were still left
- Collected member and community donations
- Gave 40-\$20 local business Gift Certificates to nurses for Nurses Week (May 2022)
- Donated time to the Foundation's Smile Cookie Campaign held at Tim Hortons in Goderich
- Celebrated our 100<sup>th</sup> Year Anniversary on September 14<sup>th</sup>, 2022 (1921-2021)
- Auxiliary President, Karen Scott, was asked to participate in the Radiothon at Zehrs to raise money for the Hospital
- Guests who have attended our meetings throughout the year include Jimmy Trieu, Heather Robinson (Medical Imaging), Melissa Johnston (Manager, Emergency and Surgical Departments), Goderich Women's Shelter, and the Executive Assistant
- Our February meeting was held at the Park House, and lunch was enjoyed by everyone who attended
- Our Auxilian for Year Award went to our Past-President – Kim Ferris
- Gave \$1,000 in Bursaries to the Goderich Hospital, and a \$250 bursary to GDCI High School.

The Members are continually fundraising to buy important, much needed healthcare equipment. We had a very productive year raising money for our great Hospital; our total income this year was \$21,118.01. This money was used the pay expenses, bursaries and payments to the Hospital for equipment purchased.

We are always accepting new members!

# SHHA Auxiliary

The SHH Auxiliary had a good year, even though we were unable to restart our former biannual rummage sale!

We held a plant, book, and yard sale last spring, then had volunteers at the Tim Horton's Smile Cookies event, and the SHHA Radiothon. We held a very successful 12 Days of Christmas Draw.

We were able to reopen our gift shop at SHHA, and now have 40 volunteers allowing us to open 5 days a week. We also had a group of members setting tables for the South Huron Hospital Gala. We are again holding a plant, book, and yard sale this weekend!

All of these efforts have allowed us to donate \$35,500 to South Huron Hospital in this past year!



Laura Stire and Linda Farquhar  
SHH Auxiliary Co-Presidents

On behalf of our Board, Staff, Physicians and Patients, we thank you!  
Our Auxiliaries are an integral part of our healthcare teams!

# Our People



Barb and Meg  
ED, SHHA



Jacqueline and Dr. Dawson  
Annual Staff BBQ, AMGH



SHHA Auxiliary Presenting a  
Cheque SHH Foundation



Heather Klopp  
Manager Patient  
Relations, Patient  
Registration, Privacy  
and Health Records



Heather Hern  
HHS Board Member



2023 Auxiliary, AMGH



Meribeth Vlemmix, Director of Facilities and Capital Projects  
Sally Mills, Manager of Support Services

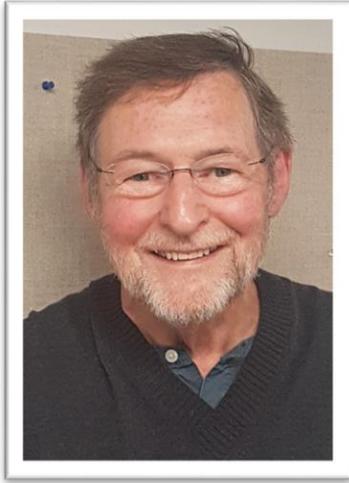


Nurses Week  
Celebration, SHHA



Glen McNeil  
HHS Board Member

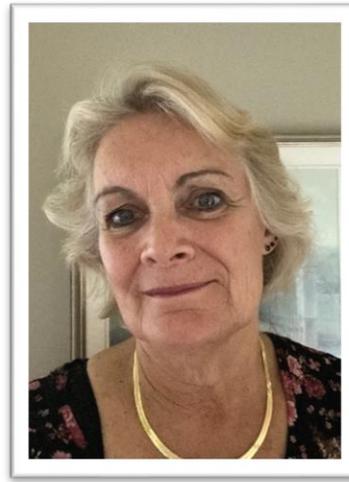
# Our People



Anthony Hodzman  
HHS Board Member



Brian Heagle  
HHS Board Member



Aileen Knip  
HHS Board Member



Amanda Moody  
AMGH Foundation, Assistant



Susan Reis  
HHS Board Member



Dr. Nicola McLean  
AMGH & SHHA



Dr. Kittmer and Mayor Murdoch  
2023 Doctor's Day, AMGH



Auxiliary Members, SHHA



Chelsea and Michelle  
Annual Staff BBQ, AMGH

*continued...*

# Our People



Christie MacGregor  
HHS Board Member



Jane Sager  
HHS Board Member



Pat O'Rourke  
SHHF Board Chair  
HHS Board Member



Celebrating Young Canada Week, AMGH



<- Nurses Week  
Celebration, AMGH

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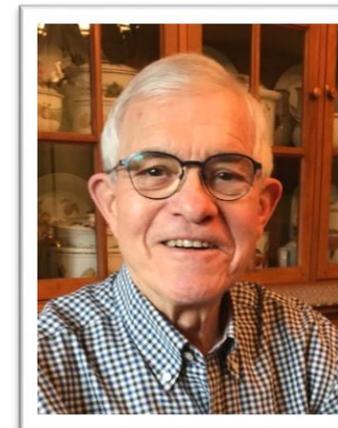
Allan Ball  
HHS Board Member



Be a Donor Campaign, SHHA



Cheque Presentation from the Ministry, AMGH



Bob Robson  
HHS Board Member



Candace  
Registration, SHHA

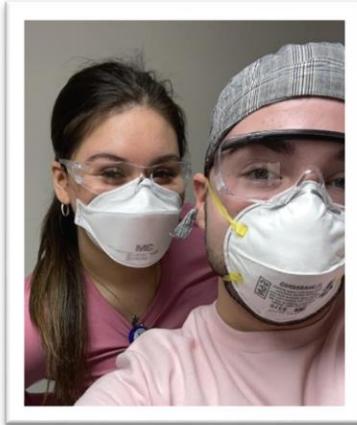
# Our People



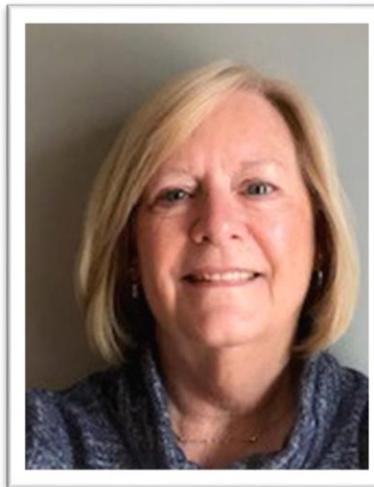
Dr. Craig McLean, SHHA



Dr. Emily Kelly, SHHA



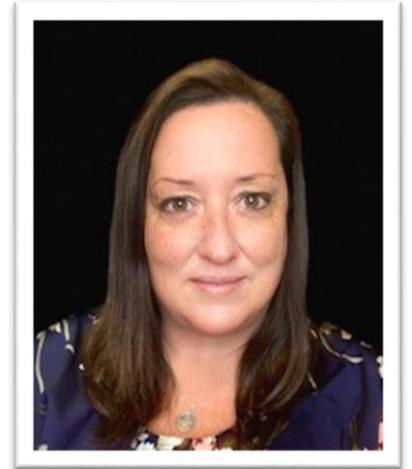
Kiana and Kyle, RPNs  
Wearing Pink on  
Anti-Bullying Day, SHHA



Laura Stire  
HHS Board Member



Steve Ireland  
HHS Board Member



Tara Oke  
HHS Board Member

*continued...*



Mental Health Week Celebrations, AMGH



Kimberley Payne and Dr. Daters  
2023 Doctor's Day, AMGH



Diabetes Team, SHHA

# Our People



Infant Warmer Training, SHHA



Healthcare Team Modeling Fidget Sleeves, SHHA

*continued...*



Dr. Treasurywala and  
Gwen Devereaux  
2023 Doctor's Day, AMGH



Modeling the Patient Bathtub, SHHA



Celebrating Pride Month at SHHA



AMGH Auxiliary 2023 Mother's Day Raffle

# Our People



Jessie Brown  
Coldest Night of the Year, SHHA



Kelsey, Sally and Stephen  
Wearing Pink on Anti-Bullying Day, AMGH



Lynn Higgs  
Code Silver & Purple Training Event, AMGH



Dr. Ryan and Dr. Mekhaie  
2023 Doctor's Day, SHHA



Pam  
Dietary, SHHA



AMGH Spirit Committee  
Valentines Day



Health Records Team, AMGH

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# Statistics

## AMGH

- Employees 274
- Nurses 156
- Physicians / Specialists 28
- Volunteers 51

## SHHA

- Employees 129
- Nurses 47
- Physicians / Specialists 22
- Volunteers 117

# Statistics

## AMGH

• Emergency Department Visits	15,675
• Ambulatory Care Visits	8,676
• Admitted Patients	1,550
• Births	78
• Surgical Cases	1,541
• Dialysis Visits	1,559
• Lab Procedures	282,131
• TeleStroke Assessments	82
• Diagnostic Imaging	
• CT Exams	5,955
• X-Rays	11,670
• Mammography	1,046
• Ultrasound	6,544
• OBSP	2,166

## SHHA

• Emergency Department Visits	10,447
• Ambulatory Care Visits	24,174
• Admitted Patients	596
• Lab Procedures (In-house)	120,235
• Diagnostic Imaging	
• X-Rays	8,513
• Ultrasound	2,954
• BMD Exams (Bone Mineral Density)	1,044

# Finance



## AMGH

- Total Hospital Operations Revenue \$32,554,465
- Total Hospital Operations Expense \$31,935,145
- Operational Surplus \$619,320

## SHHA

- Total Hospital Operations Revenue \$13,726,249
- Total Hospital Operations Expense \$14,615,834
- Operational Deficit (\$889,585)

# Contact Us

## AMGH

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[www.amgh.ca/wearelistening](http://www.amgh.ca/wearelistening)

## SHHA

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519-235-2700

[shha.administration@shha.on.ca](mailto:shha.administration@shha.on.ca)

We appreciate our wonderful Communities

**THANK YOU!!!**

On behalf of the Huron Health System Common Board of Directors, Staff, Physicians and Clinicians - 'THANK YOU' to all of the Community Members and Organizations who have provided us with support over 2022 / 2023. You are all appreciated!